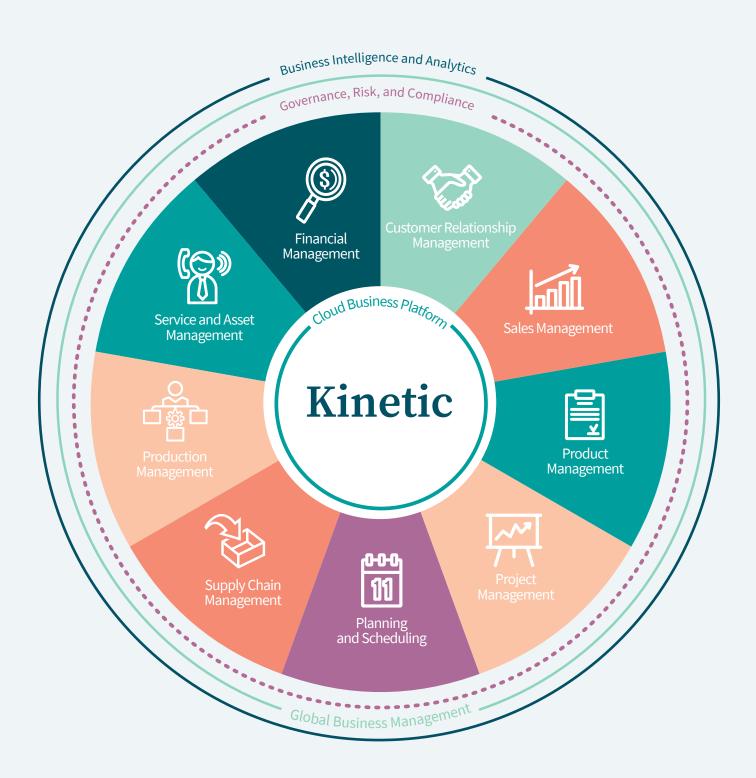
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Governance, Risk, and Compliance







Service and Asset Management

- Service Management
- Returned Material Authorization
 - Maintenance Management - Field Service Management

- Epicor Case Management

Quality Assurance - Epicor Quality Management

System (QMS)

Service Contract and Warranty Management



Production Management

- Epicor Job Management
- Advanced Production
- Kanban Lean Production
- Data Collection
- Epicor Advanced MES



Supply Chain Management

- Purchase Management
- Supplier Relationship
 - Management
- Supplier Portal
- Inventory Management
- Epicor Advanced Materials Management
- Advanced Unit of Measure - Shipping and Receiving - Epicor Quick Ship
- Epicor Warehouse Management System (WMS)
- Supplier EDI and B2B Integration



Planning and Scheduling

- Forecasting

- Epicor Material

(MRP)

- Master Production Scheduling - Smart Demand Planning
- **Project Management**
- Project Generation
- Project Billing

Corporate Governance

Risk Management Security Management

- Resource Management
- Contract Management

- Management and Scheduling (APS)
- **Requirements Planning**

- Project Planning and Analysis
 - Expense Management

Governance, Risk, and Compliance

- Scheduling and Resource - Advanced Planning

- Planning Contract

Time Management

- Epicor Advanced Project

Epicor Electronic Reports Environmental and Energy

Management

- Epicor Commerce

Configuration

Epicor EDI and B2B Integration

REST Services and Epicor Functions Updatable Dashboards

Electronic Reports Engine Epicor Application Studio

Epicor Integration Cloud Deployment Flexibility Microsoft Azure Cloud

Security Management

Management (APM)

Financial Management

- Global Engines
- General Ledger
- Accounts Receivable
- Accounts Payable
- Tax Automation
- Epicor Financial Planning and Analysis (FP&A)



Customer Relationship Management

- Epicor Contact Management
- Epicor Marketing Management
- Integration to - Epicor Lead and Opportunity
- **CRM** Mobile Salesforce.com®

- Financial Reporting

- Cash Management

- Asset Management

- Credit Card Payments

- Credit and Collections

- Management - Epicor Case Management

Sales Management

- Estimate and Quote
- Management
- Order Management
- Sales Order Automation
- Epicor EDI/Demand Management-Point of Sale - Epicor Commerce
- Dealer Portal
 - Epicor CPQ



Product Management

- Bill of Materials - Routings
- CAD Integration
- Product Lifecycle Management
- Engineering Change and Product Costing
- Revision Control - Document Management
 - Product Configuration

- **Business Intelligence and Analytics**
 - Operational Reports/Dashboards/IoT/OEE Descriptive Analytics (Business and
 - Financial User Reporting/Dashboards)
 - Diagnostic Analytics (Scorecards/KPIs, Financial Planning)
- Role-Based Analytics and Business Intelligence Mobile Business Intelligence

Data Warehousing

Predictive Analytics (Forecasting)

Global Business Management

- Multicompany Management
- Multicurrency Management
- Global Multisite ManagementMultilingual Data Management
- Master Data Management Scalable, Distributed Deployment - Global Engines

- Global Trade Compliance
 - **Cloud Business Platform** - Mobile, Browser-Based Experience

Business Process Management

- Epicor Automation Studio, Powered by Workato: iPaaS + Automations
- Epicor Virtual Agent
- Epicor Collaborate
- Enterprise SearchEpicor Learning
- Epicor Business Process Management (BPM) - Epicor Enterprise Content Management
- (ECM) Business Workflow Automation
- IoT and IIoT Applications

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- Corporate Governance
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- Security Management
- Business Process Management
- Global Trade Compliance
- Electronic Reports
- Environmental and Energy Management

Effective Governance, Risk, and Compliance (GRC) initiatives help companies and their employees stay compliant and help ensure that employees and partners at all levels of the organization are aware of the associated risks of non-compliance. GRC can touch every person and every function in an organization in some way. Whether GRC becomes an intolerable burden that increases company overhead or an enabler of efficiency and success depends upon its actual, day-to-day impact on the employees' work and whether that impact is enabling or debilitating.

Corporate Governance

Organizations are under increased pressure to file accurate financial results in a timely manner. Epicor GRC can help organizations meet these shortened deadlines in a variety of ways—from consolidating financial information, to providing drill-down and drill-across access from financial reports, to transactional detail. Ultimately, when companies adequately report, plan, budget, forecast, and periodically review and update budgets and forecasts, they exhibit a more mature level of internal control. Integrated enterprise software applications go a long way in helping organizations document their internal controls, remove manual processes, and achieve greater visibility to their financial data.

Complete Corporate Governance functionality includes:

- Epicor Financial Report Writer
- Epicor Financial Planner (EFP)
- Epicor Data Analytics (EDA)
- Spreadsheet Server

Risk Management

Enterprise Resource Planning (ERP) systems control the majority of corporate information that could potentially be at risk from piracy, fraud, and sabotage concerns. The only way to truly manage and mitigate risk across the organization is to have a fully integrated, end-to-end solution providing a single, verifiable set of financial and operational metrics. Epicor GRC provides an integrated enterprise solution with built-in, application level risk mitigation tools and Business Process Management (BPM) to audit trails and secure workflow automationkey elements of data integrity and security. It also incorporates the ability to infuse business insight through Epicor Business Intelligence and Analytics, as well as allows organizations to embrace data governance and data protection strategies, help control risk, and handle regulatory compliance.



Risk Management—Automatically track changes with risk mitigation tools—such as table and field level audit capabilities

Security Management

Epicor GRC provides comprehensive user and group security to restrict data and application accessibility as needed. Security can be granted at user and group levels for all security objects including forms, fields, reports, menus, and method calls. Windows Single Sign On is only supported on premises. Please change to: There are also options for user authentication services with Epicor Identity Provider or Microsoft Azure Active Directory for single sign on (SSO), multi-factor authentication (MFA), and standardized password policies.

Complete functionality includes:

- Product security
- Application security
- Access security
- Business security
- Automated change logs
- Audit logs
- Credit card authorization and encryption



Business Process Management

Epicor BPM in combination with Epicor Service Connect supports the ability to identify and mitigate risks to your organization through business-defined workflow by identifying and improving processes to make your business more efficient, more disciplined, and better able to adapt to change. Together, they provide a framework for building GRC process-driven integration points that give companies seamless integration capabilities with other applications and businesses. BPM also automates delivery of information to employees in your organization that are responsible for managing and monitoring internal controls. Complete functionality includes the ability to build and execute workflow throughout the system for your unique business rules, as well as invoke and require electronic signatures for processes with secure authorization and password.

Global Trade Compliance

In order to conduct business globally, you need enterprise business software that enables compliance with local laws, satisfies international security measures, and meets the myriad local and regional documentation requirements. Epicor Global Trade Compliance applications provide a comprehensive platform for managing these trade compliance necessities.

Complete functionality includes:

- Global trade standards—items
- Landed cost management
- Country of origin tracking
- RoHS/WEEE Compliance
- Product lifecycle management
- International shipping and documentation
- Quality management
- Audit trail visibility
- ISO, automotive (TS), aerospace (AS), and FDA (cGMP, FDA 21 CFR Part 11) support

Electronic Reports

Reporting legislation is constantly evolving, and many tax authorities around the world are now starting to require comprehensive data submissions on a regular basis.

Companies are increasingly expected to provide tax authorities with real-time visibility into all transactions on top of existing requirements for regular submissions. A growing number of countries either have adopted or are planning to adopt tax reporting—such as Standard Audit File for Tax (SAF-T)—and others are introducing new e-invoicing requirements. To help you meet these new and evolving requirements in a timely and efficient way, the Electronic Reports can help you facilitate ongoing management of your electronic reporting and compliance requirements. Using this, you can create or adjust custom electronic reporting or e-invoicing solutions in a timely manner.



Electronic Reports—Easily adapt to changes in electronic reporting and filings.

Environmental and Energy Management

As the world continues to analyze energy availability, businesses are also turning their attention to areas of opportunity—reduction of carbon emissions, energy conservation, and supply chain sustainability. Companies will look to IT and software solutions to help them find opportunities to extend the tangible benefits of corporate social responsibility (CSR) through the extended supply chain. Some of the more notable areas that corporations are emphasizing when deciding on a path to good environmental and energy management include strategic sourcing and procurement, logistics, application of lean principles, and virtualization.

Energy Monitoring

Energy Monitoring from EpicorAdvanced MES, is a realtime, web-based application to monitor and analyze energy use in the manufacturing plant. This can help businesses reduce energy consumption and pinpoint energy savings opportunities right at the source—by monitoring energy use on equipment. Energy Monitoring analyzes load patterns, production requirements, and resource energy demands, giving you the power to reduce peak demand and capture energy savings. Easily capture and analyze energy performance indicators (EPIs) to reduce consumption and cut costs.



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We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

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